

# CUSTOMER ASSISTANCE PROGRAM (CAP)

FOR LOW-INCOME SENIORS



SAVE  
**25%** Off  
YOUR SEWER BILL

The Metropolitan Sewer District of Greater Cincinnati (MSD) offers a Customer Assistance Program (CAP) to help low-income senior citizens pay their sewer bills. If you meet the MSD CAP eligibility requirements, you will receive a 25% discount on your monthly sewer charges. The estimated annual savings for a MSD senior customer is \$120 (or more) per year. Eligibility is based on age, income, and property ownership; please see details on back.

### 3 Easy Steps to Apply

1. Complete Application
2. Attach Documents
3. Send to MSD

### Eligibility

If you meet the MSD CAP eligibility requirements, you will receive a 25% discount on your monthly sewer charges. Following approval, your 25% discount will be applied to the sewer charges beginning on the next full billing cycle.

To be eligible for the MSD CAP you must:

- Be 65 years of age or older.
- Have a Modified Ohio Adjusted Gross Income (MAGI) of no more than \$36,100 for tax year 2022. The income limit applies to the combined income of you and your spouse.
- Own and live in the residence for which you are paying the MSD sewer bill.

### Annual Renewal

MSD will notify you each year when it is time to renew your enrollment in the customer assistance program.

Please let us know how  
you found out about  
the MSD CAP

- MSD website
- Water Bill
- Word of mouth
- Other

For questions or help with this application, please contact the MSD Customer Assistance Program at (513) 244-1300 (option 3), email us at [MSDCAP@cincinnati-oh.gov](mailto:MSDCAP@cincinnati-oh.gov), or visit [www.msdbg.org/CAP](http://www.msdbg.org/CAP)

# APPLICATION

## APPLICANT (Please print clearly)

FIRST NAME                      M.I.                      LAST NAME                      PHONE                      E-MAIL

## APPLICANT'S SPOUSE

FIRST NAME                      MIDDLE INITIAL                      LAST NAME

## APPLICANT ADDRESS (Please print clearly)

HOUSE #                      STREET                      CITY                      STATE                      ZIP                      COUNTY

Does the applicant own this property?  Yes                       No

What is your Modified Adjusted Gross\* income? \_\_\_\_\_

WATER/SEWER ACCOUNT # \_\_\_\_\_  
(can be found on your water/sewer bill)

\*Modified adjusted gross income is Ohio Adjusted Gross Income plus any business income that has been deducted in computing the Ohio Adjusted Gross Income.

## Documents Attached *Please send copies only!*

### Proof of Age (please check one):

- Ohio Driver License or
- Ohio Identification Card or
- Your Birth Certificate

### Proof of Income: (please check all that apply)

- Ohio Income Tax Return (*previous year*) and/or
- Social Security Benefit Verification Letter and/or
- Other \_\_\_\_\_  
(ex. W-2, 1099, pension award, rental income etc...)

My signature below attests that all the information provided here with this application is, to the best of my knowledge, true and correct. I declare that I currently own this property and it is my principal place of residence and that I have accurately reported my total annual income. I understand that if any information provided with this application is found to be false, I will be declared ineligible for the MSD Customer Assistance Program.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

**Return this form and all appropriate documentation by mail or email to:**

**Metropolitan Sewer District of Greater Cincinnati**  
**Attn: MSD CAP Manager**  
**1600 Gest Street**  
**Cincinnati, Ohio 45204**  
**Email: MSDCAP@cincinnati-oh.gov**  
**Phone: (513) 244-1300 (option 3)**

